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JFW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/702,524  
Filed: October 31, 2000  
Inventor:  
Robert A. Yennaco

Examiner: Thai, Coung T.  
Group/Art Unit: 2173  
Atty. Dkt. No: 5681-85700

Title: METHOD AND  
APPARATUS FOR  
PROVIDING  
COMPUTER-BASED  
HELP

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date indicated below.

Robert C. Kowert

Printed Name

  
Signature

November 12, 2004  
Date

RESPONSE TO OFFICE ACTION OF  
AUGUST 13, 2004

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This paper is submitted in response to the Office Action of August 13, 2004, to further highlight why the application is in condition for allowance.